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| **Provider:** | **Affordable Home Care.** |
| **Proceed:** | TBD |
| **Contact:** | Seth (one of the new owners) 2024-11-25 |
| **BBB Rating:** | A+ ([link](https://www.bbb.org/us/az/scottsdale/profile/senior-citizens-service-organizations/affordable-home-care-solutions-llc-1126-33006686)) |
| **Google Rating:** | 4.3 (only 10 reviews, most from 5+ years ago) |
| **Started:** | Aug. 1998 |
| **Address:** | 9324 E. Raintree Dr, Suite 100A  Scottsdale, AZ 85260 |
| **Phone:** | 480-451-8183 |
| **Web Site:** | [www.affordablehomecare.com](http://www.affordablehomecare.com/) |
| **Relevant features:** | 24x7 service  Personal Care Assistance (bathing, dressing, grooming)  Fall prevention  Light Housekeeping  Companionship  Does include help with going to the rest room  Laundry |
| **Cost** | $39/hour – higher hourly for shifts under 4 hours  Flexible hours |
| **Notes:** | Monday December 2, 2024 1:00 PM  Zach or Seth |

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| **Provider:** | **Home Instead**  Dba KKC Southwest, LLC |
| **Proceed** | **Yes** – initial, free consult at home –  Saturday Nov. 30, 2024  08:30 AM – 10:30 am |
| **Contact** | Kelly Cornelius, owner (2024-11-25)  Sharon (dir. 602-603-1725) |
| **BBB Rating:** | A+ ([link](https://www.bbb.org/us/az/phoenix/profile/home-care/home-instead-senior-care-1126-1000047775))  1 bad review on BBB site … all the rest of reviews on google perfect score. |
| **Google Rating:** | 5.0 (27 reviews) |
| **Started:** | Nov. 2016 |
| **Address:** | 1430 E Missouri Ave Ste 280  Phoenix, AZ 85014 |
| **Phone:** | (480) 991-3959  Office: (602) 603-1725 (main line, 24x7)  Cell: (480) 440-8293 |
| **Web Site:** | <https://www.homeinstead.com/location/808/?redirFrom=/808> |
| **Relevant features:** | 24x7 service  Personal Care Assistance (bathing, dressing, grooming)  Fall prevention  Light Housekeeping  Companionship  Does include help with going to the rest room  Laundry  Food preparation  Assist with evening/Tuck in |
| **Cost** | $36-37/hour – higher hourly for shifts under 4 hours  Flexible hours |
| **Reports:** | Easy to use family app that all family members can view |
| **References:** | Can provide references |
| **Notes** | Client Manager assigned  Quality Assistance Manager assigned – Cindy  Mom’s height/weight 5’6, 135lbs  DOB: 8/10/1934  Purewick setup?  Cancel within 24 hours.  Saturday: 8:30 AM – 10:00 AM (approx..)  If mom has a long-term care policy that could cover these services |

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| **Provider:** | **FirstLight Home Care of Scottsdale.** |
| **Proceed** | **No – no business details with BBB or Arizona Corporation Commission.** |
| **Contact** | MaryEllen Libraro, Office Manager |
| **BBB Rating:** | Doesn’t appear to have a BBB rating or Arizona Corporation Commission Details |
| **Google Rating:** | 5.0 (13 reviews) |
| **Started:** |  |
| **Address:** | 3260 North Hayden Road, Suite 210  Scottsdale, AZ 85251 |
| **Phone:** | (480) 922-2820  Mobile: (602) 831-4617 |
| **Web Site:** | <https://FirstLightHomeCare.com> |
| **Relevant features:** | 24x7 service  Personal Care Assistance (bathing, dressing, grooming)  Light Housekeeping  Companionship  Does include help with going to the rest room  Laundry  Food preparation  Assist with evening/Tuck in |
| **Cost** | $38-42/hour |
| **Reports:** |  |
| **References:** |  |

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| **Provider:** | **Brightwood Health** |
| **Proceed** | **No. Business has only been open for a year** |
| **Contact** | David |
| **BBB Rating:** | A- (business has only been open a short period of time) |
| **Google Rating:** | 5.0 (based on 12 ratings) |
| **Started:** | Nov. 2023 |
| **Address:** | 1255 W Rio Salado Pkwy Suite 101  Tempe AZ, 85281 |
| **Phone:** | (480) 718-7180 |
| **Web Site:** | [http://brightwood.health](http://brightwood.health/) |
| **Relevant features:** | 24x7 service  Personal Care Assistance (bathing, dressing, grooming)  Light Housekeeping  Does include help with going to the rest room  Laundry  Food preparation  Assist with evening/Tuck in? |
| **Cost** | $38/hour |
| **Reports:** |  |
| **References:** | Has google reviews but no customer references |

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| **Provider:** | **Griswold Home Care** |
| **Proceed** | **No – only reviews found for national company and ratings were low** |
| **Contact** | Becky Ratliff Bosch, Operations Manager |
| **BBB Rating:** | A+(not BBB Accredited but only found for different business address:  7950 E Acoma Dr Ste 203  Scottsdale, AZ 85260-6964) |
| **Google Rating:** | Not on Google Reviews  3 of 5 on Yelp for national company |
| **Started:** | Aug 2014 |
| **Address:** | 2390 East Camelback Road, Ste 130-6011  Phoenix, AZ 85016 USA |
| **Phone:** | 480-305-0131  Office 480-275-7200  (480) 470-6587 |
| **Web Site:** | <https://www.griswoldcare.com/> |
| **Relevant features:** | 24x7 service  Personal Care Assistance (bathing, dressing, grooming)  Light Housekeeping  Does include help with going to the rest room  Laundry  Food preparation  Assist with evening/Tuck in? |
| **Cost** | $36-39/hour (for 8 hour shifts the rate it $36.00/hour) |
| **Reports:** | Family Room – online for family members to login |
| **References:** |  |